

Your hearing services in Southwark



Adult hearing services for people 50 years or over in Southwark

This leaflet will tell you about the help you can get from the adult hearing service in Southwark.

If you are 50 years or over, you can use the adult hearing service when your GP thinks you need some help to improve your hearing. If you are under 50 years of age and concerned about your hearing, please speak to your GP about being referred to an alternative appropriate service.

How does this affect me?

You can now choose between eight different organisations that provide hearing services in, or near Southwark.

Some of the locations are NHS services, others are private healthcare organisations. You will find further information on these organisations over the next few pages.

How much does the service cost?

The service is free for you,

wherever you decide to go. This includes the hearing assessment, hearing aids (if needed) and ongoing support including batteries and spare parts.

How do I book an appointment?

Ask your GP to refer you to the service of your choice. Your GP will give you more information about this.

What help is available?

The support you receive will depend on your hearing needs assessment and includes the option of trying out different hearing aids. If you currently receive hearing aids, you will also receive the following:

- information and support to help you deal with your hearing loss
- follow-up appointments for up to three years
- aftercare services, including maintenance

You can choose one of the following Hearing Services when your GP has assessed you as needing a referral to a hearing service. You can phone or email the provider if you want more information about their service.

LOCAL SERVICES

Guy's and St Thomas' NHS Foundation Trust

Guy's Hospital

Audiology Department, 3rd Floor Southwark Wing, Great Maze Pond, London, SE1 9RT
Monday to Friday 8am-6pm
Saturday 8am – 2pm
Tel: 020 7188 2211

St Thomas Hospital

Audiology Department, 2nd Floor Lambeth Wing, Westminster Bridge Road, London, SE1 7EH
Monday to Friday 8am-6pm
Tel: 020 7188 6245

For more information

Email: AudiologyAppointments@gstt.nhs.uk
Web:
<http://www.guysandstthomas.nhs.uk/our-services/audiology/overview.aspx>

Lewisham Healthcare NHS Trust

Queen Mary's Hospital

Audiology Department, Frogal Avenue, Sidcup, Kent, DA14 6LT
Monday to Friday 8am-6pm

Lewisham Hospital

Audiology Department, High Street, Lewisham, London, SE13 6LH
Monday to Friday 8am-6pm
Saturday 8am-2pm

For more information

Tel: 020 8333 3000 Ext 8092
Email: LH.AudiologyReferrals@nhs.net
Web: www.lewisham.nhs.uk

InHealth Ltd

Chadwick Road

60 Chadwick Road, Peckham, SE15 4PU
Monday to Friday 8.15am-5.45pm

Mobile Site

University Hospital Lewisham, Lewisham High Street, London, SE13 6LH
Tuesday 8.15am-5.45pm

Gracefield Gardens Health Centre

2-8, Gracefield Gardens, London, SW16 2ST
Wednesday to Friday 8.15am-5.45pm

For more information

Tel: 0845 437 0347
Email: INL.InHealthreferrals@nhs.net
Web: www.inhealthgroup.com

Specsavers Hearcare Group Limited

Specsavers Surrey Quays

Unit 21, Surrey Quays Shopping Centre, Redriff Road, London, Greater London, SE16 7LL
Monday to Wednesday 9.30am-6.00pm
Thursday 9.30am-8pm
Friday 9.30am-6pm
Saturday 10.00am-6pm
Sunday 11am-5pm

Peckham Pulse Healthy Living Centre

10 Melon Road, Peckham, SE15 5QN
Tuesday 9am-5pm

Specsavers Beckenham

176-178 High Street, Beckenham, BR3 1BW
Monday to Friday 9am-5.30pm
Saturday 9.30am-5.30pm

Specsavers Bexleyheath

116a Broadway, Bexleyheath Kent, DA6 7DQ
Monday to Friday 8.30am-6pm
Saturday 9am-5.30pm
Sunday 10am-4pm
[late opening hours on Tuesday and Thursday]

Specsavers Bromley

146 High Street, Bromley, Kent, BR1 1EZ
 Monday, Wednesday, Friday, Saturday 9am-6pm
 Tuesday 10am-6pm
 Thursday 9am-8pm
 Sunday 11am-5pm

Specsavers Eltham

82-84 High Street, Eltham, SE9 1BW
 Monday to Friday 9am-5.30pm
 Saturday 9.30am-5pm
 Sunday 10am-5pm

Specsavers Orpington

169 High Street, Orpington, Kent, BR6 0LW
 Monday to Wednesday and Friday 8.30am-6.15pm
 Thursday 8.30am-7pm
 Saturday 9.30am-5.30pm
 Sunday 10am-4pm

Specsavers Sidcup

53 High Street, Sidcup,
 Kent, DA14 6ED
 Monday to Wednesday and Friday 9am-5.30pm
 Thursday 9am-6.30pm
 Saturday 9.30am-5.30pm

Specsavers West Wickham

15 High Street, West Wickham, BR4 0LP
 Monday to Thursday, Saturday 9am-5.30pm
 Friday 9.30am-5.30pm
 Sunday 10am-4pm

Specsavers Woolwich

66 Powis Street, Woolwich, SE18 6LQ
 Monday to Wednesday and Friday 9am-6pm
 Thursday 9.30am-6pm
 Saturday 9.30am-5.30pm
 Sunday 11am-5pm

For more information

Tel: 0800 077 8692
 Email: nhsservices@specsavers.com
 Web: www.specsavers.co.uk/hearing

OTHER SERVICES**University College London
Hospitals NHS Foundation Trust****Royal National Throat Nose and Ear**

(RNTNE) Hospital, Gray's Inn Road,
 London, WC1X 8DA
 Monday to Friday 8am-6pm
 Saturday 9am-1pm

Royal Free Hospital

Pond Street, London, NW3 2QG
 Monday to Friday 8am-6pm
 Saturday 9am-1pm

Finchley Memorial Hospital

Grandville Road, North Finchley, London, N12 0JE
 Monday to Friday 8am-6pm
 Saturday 9am-1pm

Edgware Community Hospital

Burnt Oak Broadway, Edgware, Middlesex,
 HA8 0AD
 Monday to Friday 8am-6pm
 Saturday 9am-1pm

For more information

Tel: 020 7915 1540
 Email: uclh.hacrntne@uclh.nhs.uk
 Web: www.uclh.nhs.uk

Imperial College Healthcare Trust**Charing Cross Hospital**

1st Floor South Wing, Fulham Palace Road
 London, W6 8RF
 Monday to Friday 8am-6pm
 Saturday 9am-1pm
Tel: 020 3311 1021

St Mary's Hospital

Mary Stamford Wing, Praed Street
 London, W2 1NY
 Monday to Friday 8am-6pm
Tel: 020 3312 1015

St Mary Abbots Hearing Aid Centre

2 Beatrice Place, Marloes Road
London, W8 5LW
Monday to Friday 9am-5pm
Tel: 020 3315 6011

South Westminster Centre for Health

82 Vincent Square, London, SW1P 2PF
Wednesday 9am-5pm
Tel: 020 3315 6011

For more information

Email:

Audiology.department@imperial.nhs.uk

Web:

www.imperial.nhs.uk/charingcross/OurServices/entaudiology/

www.imperial.nhs.uk/stmarys/ourservices/entaudiology/index.htm

Royal Berkshire Foundation Trust

Locations

Site to be confirmed
Monday to Friday 8am-6pm
Saturday 9am-2pm

For more information

Tel: 0118 3227038

Email:

audiology.royalberkshire@nhs.net

Web:

www.royalberkshire.nhs.uk/audiology

Once you have considered which provider you would like to use please discuss your choice with your GP.

Patient Feedback on audiology services is welcomed by Southwark CCG, please ensure that your patient experience is feedback to the provider you choose and/or your GP.